



Customer Questionnaire / Reference Volunteer Letter

Please tell us about your experience! WCS Restoration would appreciate your time to answer these few questions and return the letter in the enclosed stamped, self addressed envelope. Also, at the bottom of the letter you will notice the Reference Volunteer section. We have included this section for customers who wish to volunteer to be contacted to give a reference on WCS Restoration when the occasion requires it. We appreciate your time in completing this questionnaire and thank you again for your business!

Customer: Janet Fujimoto

Service Address: 2269 Sepulveda Way Torrance CA, 90501

Was our estimator courteous, informative and helpful?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Did our emergency/restoration crew meet your expectations for punctuality, task performance and neatness?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Did project assistance and/or accounting staff provide the information and assistance you required?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Was your overall experience with WCS Restoration a good experience?	<input checked="" type="radio"/> Yes	<input type="radio"/> No

Reference Volunteer Section

Would you like to be listed as a reference for WCS Restoration? Yes No

What is the method in which you prefer to be contacted?

Telephone: _____

Fax: _____

Email: Janet.Fujimoto@yahoo.com

Mail: _____

Comments: WCS Restoration did an excellent job
and I would recommend them to anyone.
I would not hesitate to use him again.

Please include a full letter of reference with this survey and receive a thank you gift from WCS Restoration!