



RESTORATION

FIRE • WATER • MOLD • PACKOUT

Customer Questionnaire / Reference Volunteer Letter

Please tell us about your experience! WCS Restoration would appreciate your time to answer these few questions and return the letter in the enclosed stamped, self addressed envelope. Also, at the bottom of the letter you will notice the Reference Volunteer section. We have included this section for customers who wish to volunteer to be contacted to give a reference on WCS Restoration when the occasion requires it. We appreciate your time in completing this questionnaire and thank you again for your business!

Customer: Maria Guerra

Service Address: 705 E. Pine Street, Santa Ana, CA 92701

Was our estimator courteous, informative and helpful? Yes No

Did our emergency/restoration crew meet your expectations for punctuality, task performance and neatness? Yes No

Did project assistance and/or accounting staff provide the information and assistance you required? Yes No

Was your overall experience with WCS Restoration a good experience? Yes No

Reference Volunteer Section

Would you like to be listed as a reference for WCS Restoration? Yes No

What is the method in which you prefer to be contacted?

Telephone: (714) 541-3069

Fax: _____

Email: _____

Mail: Same as service address.

Comments: Everyone was very punctual regarding daily work schedule. All workers were very dependable & polite. I would receive a full explanation of scope of work to be done prior to them starting it which I greatly appreciated. I would recommend and use their service again.

Maria Guerra