



## Customer Questionnaire / Reference Volunteer Letter

Please tell us about your experience! WCS Restoration would appreciate your time to answer these few questions and return the letter in the enclosed stamped, self addressed envelope. Also, at the bottom of the letter you will notice the Reference Volunteer section. We have included this section for customers who wish to volunteer to be contacted to give a reference on WCS Restoration when the occasion requires it. We appreciate your time in completing this questionnaire and thank you again for your business!

Customer: James Simpson

Service Address: 13912 Grambling Circle, Westminster, CA 92683

- Was our estimator courteous, informative and helpful?  Yes  No
- Did our emergency/restoration crew meet your expectations for punctuality, task performance and neatness?  Yes  No
- Did project assistance and/or accounting staff provide the information and assistance you required?  Yes  No
- Was your overall experience with WCS Restoration a good experience?  Yes  No

### Reference Volunteer Section

Would you like to be listed as a reference for WCS Restoration?  Yes  No

What is the method in which you prefer to be contacted?

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: Jim.Simpson@boeing.com

Mail: \_\_\_\_\_

Comments: \_\_\_\_\_

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