

Michael and Holly Friesen  
8180 Highridge Pl  
Rancho Cucamonga, CA 91730

Tom Reyes  
WCS Restoration  
555 Vanguard Way  
Brea, CA

Nov 2, 2011,

Dear Tom,

I am writing this letter to share with you how impressed I was with all of the workmen that WCS Restoration sent to our home to make repairs. Three employees, in particular, Ramiro Cortez, Ramses Salmeron, and Gabriel (last name unknown) did exemplary work. They paid attention to detail and ensured that all areas were properly covered and taped each and every visit, and cleaned up the plastic every time. Their painting was thorough and even, and their caulking was beautiful. In all their work, they were meticulous and very careful, and extremely tidy. I want to make mention that the bumps in our ceiling from their work on the drywall (after the first repair) was caused not by their lack of attention and care, but the location of the original leak. The original damage was located right above the staircase, which makes it difficult and quite dangerous to reach all spots accurately. We are pleased that they have made the necessary repairs to smooth the ceiling. Thank you for the wonderful work WCS performed in our home. Again, we were very impressed with Ramiro, Ramses, and Gabriel, and we wanted you to know how satisfied we were with them and their work.

Sincerely,

Holly Holloway-Friesen & Michael Friesen